

## COVID-19 PROTOCOLS

WELCOME BACK TO THE DANCEFLOOR! We want to make sure that everyone feels safe when visiting, working or performing at the Jam House, so we're continuing with the following protocols:

- Sanitising stations are located at the entrance and outside the toilets.
- NHS Track & Trace is available for customers who wish to record their visit.
- We will be operating at a reduced capacity of around 75% to allow for some social distancing to take place if required.
- The Jam House has an Air Handling Unit system with 10 air changes per hour, which means we are able to both extract air from the room and pump in air from outside at a significant rate. This will work in conjunction with our existing A/C so that the air in the venue is not being recirculated, but constantly replaced.
- We have upgraded our cleaning protocols with regular sanitising of all key contact points and sanitising, all furniture and credit card machines after each use.
- We have introduced a regimented hand washing and sanitising system for the staff.
- We have protective screens for the musicians to stand behind when performing to reduce the aerosol risk.
- We will be using single use cutlery holders and napkins for all customers who choose to dine with us.
- All food menus will be single use and disposed of and our Foamex drinks menus will be single use & placed in a container, sanitised and left for at least 24 hours to de-contaminate.
- Customers are welcome to wear face masks in and around the venue.

We have a full risk assessment and our "Be Social Be Safe" policies & procedures are available upon request. If anyone has any concerns regarding this information, then please get in contact and we will be happy to discuss with you. The best way is to email us: [birmingham@thejamhouse.com](mailto:birmingham@thejamhouse.com).

Everyone at the Jam House looks forward to welcoming you back to the venue and dancefloor!

